

Aim To provide a fun way of introducing the VIEW resource, providing familiarisation with the VIEW controls and the particular work areas.

Quiz1 concentrates on 'visual' evidence only and focuses on the ground floor.

Preparation VIEW Retail must be pre-installed on a stand alone PC or network (where licensed). The quiz activity could be undertaken by an individual student, group of students or whole class.

Students will need some support in beginning their exploration of VIEW Retail. This can be achieved through a quick demonstration of by using the 'student guide' first. The students may also benefit from having access to the ground floor map on a printed sheet, to help them navigate around the ground floor.

Students will need the attached quiz sheet with a pen or pencil, writing on the sheet or on another piece of paper.

Links to WRL Simply, observation skills in the workplace

Outcomes Confidence with using basic controls of VIEW Retail
Knowledge of one part of the VIEW Retail workplace
Satisfaction in achieving an 'evidence collection' exercise

Pre activity The teacher might want to help with the first few questions, perhaps as a class exercise. Emphasise that all the questions relate to the ground floor and that the map can help them locate each of the points where they can look around. The questions can be answered by using the rotary images only – hot spots, timelines and image sequences are not required.

After that a time limit should be imposed.

The teacher might wish to stress the importance of observation skills together with simple note taking. They may well be applied to the student's own work experience at a later stage.

Activity Undertake the quiz either individually or in teams.

Post activity The students might simply 'hand in' their quiz entries. If time permits the individuals/teams might share their answers to assess who did best/fastest. It's a good idea to have the criteria for success understood previously however, otherwise disagreements will arise.

Extension activities More quizzes in this series getting progressively harder
Students setting their own quizzes

You will need...

You will need a paper and a pen or pencil to make some notes.

Having a printed copy of the ground floor map might be useful to help you find your way around.

You will need the quiz questions all based on the ground floor of House of Fraser. The questions relate to what you can see around you from the seven 'panoramic' points inside the store on the ground floor.



Ready?

Enter VIEW Retail and go inside the store.

Complete the quiz below. Answer in boxes where provided.

1 When you enter the store the products for sale are mainly:

Cross out the products that are not found:

Fragrance Shirts Jewellery Cosmetics China Toasters

2 Some producers of fragrances and cosmetics are:

Estee L

Clar

inique

3 The stand that is mostly coloured red is

4 The security guard is wearing a coloured jumper



Move towards the lifts

Quiz 1

5 There are lifts for customers to use.

6 The display by the 'up' escalator is for G

7 How many people are waiting for a lift ?

8 The poster states ... 'Say it with

**Go to the west end of the sales area**

9 The member of staff's name is

10 Reaction is a make of

11 At the back you can see an area called Paper

12 Kenneth Cole is based in York

**Move north towards the other side of the floor**

13 Roux Express sells:

Circle the correct answer:

Handbags

Coffee

Umbrellas

14 Many of the travel bags are made by A

15 One of the products made here is by Jan

Quiz 1

16 What is the security guard using ?

17 How many people are being served at Roux ?



Move east towards the front of the store

18 There are many sun in this area

19 One sign reads 'Hallmarks on metals'

20 One poster reminds us that it is V day

21 The mannequins have coloured hair



Move east towards the front of the store

22 How many people are walking up the stairs from Therapy?

23 One stand in this area is called Ben

24 Most of the flip flops are coloured or

25 Which celebrity pop star is on a poster in this area?



Move towards the centre of the cosmetics area

26 One of the cosmetics stands is called Dior

Quiz 1

27 How many stools are there to sit alongside Prescriptives?

28 On the Guerlain stand what is to the left of the electronic till?

29 Facing the Molton Brown stands is the exit to the store on your:

Circle the correct answer:

Left

Right?

30 The fire exit sign close to the ceiling is coloured

Well done!